

Technocrats Institute of Technology & Science, Bhopal (M.P.)

Ref: TIT&S/Dir/2023/OGRM/24

Dt: 14.07.2023

Office Order

Establishment of Online Grievances Redressal Mechanism

As per the directives of the AICTE, Technocrats Institute of Technology & Science, Bhopal (M. P.) constituted Grievance Redressal Committee with the objective of resolving the grievances of students and their parents. All aggrieved students and their parents may submit their grievances online and the Grievance Redressal Committee will address their issues. The grievances may include:

- withhold or refuse to return any certificates
- demand of money in excess specified
- complaints of alleged discrimination (SC/ST, OBC, Women, minority or PH)
- non-payment or delay in payment of scholarships to students
- delay in conduct of examinations or declaration of results
- withholding student amenities
- denial of quality education
- non transparent or unfair evaluation practices
- harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions, etc.
- Any other relevant issue.

All the students and their parents may henceforth approach the Grievance Redressal Committee and submit any grievance online. The GRC shall meet as and when requires and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant by email or by phone. In case of any false / frivolous complaint, the GRC will take appropriate action against the complainant.

Student can choose to contact the authorities of the institute on any of the three options given below:

1. Institute Web Site:<https://technocratstits.com>

2. Institute Contact Email Id: directortits@technocratsgroup.edu.in

3. Online google form to submit the complaint:

Google Form Link:

https://docs.google.com/forms/d/e/1FAIpQLSddz0_LFbDnC2rNd2Qmxaefg0htzN6eL6qoHFEFpZheyxrWag/viewform?vc=0&c=0&w=1&flr=0

(Director)

Copy to:

1. Hon'ble Chairperson TIT&S, Bhopal for kind information please.
2. Vice Principal
3. All HODs
4. All Concerned Faculty Members
5. Registrar
6. Notice Boards and Institute Website.